

# **RÉSUMÉ**

**Matthew Matters**

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Ballarat East 3350

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# MATTHEW MATTERS

I have worked with computers and other hardware relating to computers since adolescence, always showing a high interest in the way they worked and operated. As time went on I evolved skills on how to repair issues or faults.

The more I learnt, the more interested I became in gathering the vast amount of skills that I still currently use today. My main strength is my ability to pick up new skills easily and use the knowledge I already have to accomplish tasks quickly. I strive to create a fast, friendly and professional atmosphere, working with a prevailing attitude that there is no such thing as can't.

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## Certificates:

2013	Information Technology Cert IV
2011	Certificate IV In Small Business Management
2013	Working With Childrens Check
2013	Commercial Radio Units 1 – 10 Certificate

## Employment Experience:

**August 2004 - Current**  
**Duties:**

**Aus Net Servers Australia Pty Ltd [Managing Director]**

- Hosting/Server Solutions
- Hypervisor hosting (HyperV, VMware ESX, OpenVZ, XEN)
- I.T Sales experience (sales, billing, accounts, invoicing)
- I.T Technical support (scoping and installing HP Procurve networks)
- server maintenance and configuration (backups, imaging, WDS, WSUS, Exchange Server 2010 / 2013)
- Customer service (Level I/II Support & Sales)
- Management duties
- Server installations/repairs (hardware replacement, ordering, stock ordering, custom server builds)
- VoIP Solutions (Elastix, Trixbox, Asterisk, PHP-CLI, Cisco IP Phones)

**November 2014 – Current**  
**Duties:**

**ESE Consulting Bendigo [Contract Role]**

- Helpdesk 1 & 2 @ Coliban Water Bendigo
- Customer Service @ Coliban Water Bendigo
- Fault Finding / Resolution @ Coliban Water Bendigo
- Server Patching, Installation and Configuration @ Coliban Water Bendigo

**May 2013 – Current**  
**Duties:**

**Kordia Contracting [Contract Roles]**

- ANZ Bank Server Refresh Rollout

**January 2013 - Current**  
**Duties:**

**JAVIT [Contract Roles]**

- JB-HiFi POS Rollout
- Simonds Homes

**December 2012  
– February 2013**

**Cool Bananas PTY LTD  
Edustar.TSS (Contract)**

**Duties:**

- Managing Education Departments servers
- Maintaining Cisco core networks
- Wireless Certificates
- Laptop imaging/configurations
- Windows development services
- Working with school staff and students
- Implementation of new services and servers

**Previous Employment:**

- Geek Mobile [ December 2014 – February 2015]

**Personal Strengths:**

- Quick and effective learner.
- Love challenges so I can learn new skills.
- Logical and lateral thinker
- The ability to learn new skills.
- Basic customer service skills.
- Attention to detail
- Basic sales and cash handling experience.
- Can adapt to any sort of workgroup environment.
- Fast, friendly and effective worker
- Easy going – positive and helpful
- Effective team leader/group worker.
- Established prior experience in the hardware configuration infrastructure
- Achieved appropriate skills in building and repairing computers (hardware related)
- Broadened skills in constructing corporate business solutions for businesses large and small
- Extensive knowledge of commonly used operating systems
- Developed skills in commercial and residential grade internet service providers depending on need.
- Extensive knowledge in business A- Grade anti-virus and common office suites
- I work very well under stress and with deadlines.

# Technical Skills Summary:

## **Web Servers/Application Servers:**

Apache (mod\_perl, mod\_php, mod\_jk - APJ1.3, mod\_ssl, mod\_redirect, mod\_proxy, mod\_vhost), Microsoft IIS 6 & 7, cPanel + WHM 10 & 11, Plesk 8 & 9, Apache2Triad & XAMPP 1.5.7.

## **Web/Web Scripting:**

DHTML, XHTML, CSS, PHP4, PHP5 & Basic JavaScript.

## **System Administration:**

Windows NT 3.5.1/4.0/2000/XP, Vista, Windows 7, Windows 8/8.1, Windows 10, Windows 2000 Server, 2003 Server, 2008 Server, Server 2012, Server 2012 R2, CentOS 5/6/7

## **Server Software:**

VMware ESX/ESXI, HyperV, Proxmox, OpenVZ, ZEN, Parallels Virtuozzo, VMware Vcentre, cPanel WHM, cPanel DNS-ONLY, Shoutcast Server, CentovaCAST, Cast Control, WHM Sonic

## **Hardware Administration:**

Cisco Unmanaged Switches, HP Managed Switches, Dell Poweredge Servers, HP Proliant Servers, D-Link Network Series, Linksys and D-Link Managed/Unmanaged Routers, Linksys VOIP Adapters, SPA3000's, ADSL 2+ Naked ADSL2 and ADSL1, Mikrotek Routing, Watchguard Firewalls

## **Network Administration:**

Microwave (Wireless) Technology, CAT5/BNC, Windows Networking, Satellite (Wireless), Residential / Business Wireless Solutions, NBN, IP Trunking, TCP-IP V4/V6, Windows Routing and Firewalls (hardware and software)

## **Server System Administration:**

DHCP, LDAP, Active Directory, DNS, Terminal Services, Domain Controller, WSUS Configuration, DNS Server, Remote Desktop, Security Policies and Local Computer Management and SSH

## **Client System Administration / Restoration:**

Default trouble-shooting, formatting, OS installation/reinstalling, Windows Update, new hardware installation/removal, creating backups/restoring backups, processes, migrating/moving data, virus removal/healing, advanced server / client routing, advanced windows server configuration.

## **Software Suites**

Office 2000, Office 2003, Office 2007, Office Outlook 2007, Norton Antivirus 2008, Norton Antivirus 360 V1 + V2 + V3, McAfee Total Protection, O&O Defrag Professional & O&O Defrag Server

## **VoIP Solutions**

Trixbox Server 2.6.0 and 2.8.0, Cisco IP Phone Setup / Firmware Flashing, Trixbox Voicemail, Trixbox Que Systems, Trixbox Trunk Configuration, Asterisk Music On-Hold, Elastix, Asterisk CLI

## **Technical MISC / Other**

Audio Broadcasting / Audio Editing, Audio Mixing, Sam Broadcaster, RadiuoDJ, Nextgen Systems. LCD Projection, CAT5 & CAT6 Termination, Custmour Service, Business Management, Sales Experience, Answering Phones, Taking Messages

## Volunteer Experience:

**2012 - Current**

**3PHAZE (PHAZE FM) (104.5 FM)  
Presenter/ Technical Officer**

**Duties:**

- Laid cables under the building
- Maintained equipment ( Transmission Cabinet )
- Configured studio computers ( Sam Broadcaster )
- Studied unbalanced and balanced audio feeds.
- Learnt how to wire a FM Transmitter correctly
- Participated as part of a group and showed leadership skills

**2008 - 2010**

**Triple H (96.5 FM)  
Presenter/Assistant technical officer**

**Duties:**

- Laid cables under the building
- Maintained equipment ( Transmission Cabinet )
- Configured studio computers ( Sam Broadcaster )
- Studied unbalanced and balanced audio feeds.
- Learnt how to wire a FM Transmitter correctly
- Participated as part of a group and showed leadership skills

**2006 - 2007**

**Horsham Community Action Centre  
IT Tech / Engineer**

**Duties:**

- Built and configured the server network
- Studied Windows 2003 Server Group Policy ( Network Rollout)
- Built and configured a commercial domain controller
- Maintained corporate computer network
- Setup a trial wireless ISP

## **Personal Interests:**

### **Radio Presenting/Management:**

- Presenting and co-hosting radio programmes
- Programming/program scheduling
- Computer and equipment programming
- Management/Group decision makings
- Studio software management [ SAMBC4, StationPlaylist ]

### **Computers/I.T Infrastructure:**

- Building and rebuilding computers
- Re-formatting and reprogramming (Software)
- New hardware and software installations
- New and refurbished computer installations
- VoIP installation and maintenance
- Exploring new operating systems and software suites

### **Other/Miscellaneous:**

- Setting up servers and wireless hotspots, as well as configuring servers with per-user access using LDAP.
- Re-formatting and reprogramming software
- Installing hardware such as satellites, wireless antennas and CAT5 leads.

## **Referees:**

**Justin McGee**  
Network Engineer

**0410 174 734**

**Linda Pilgrim**  
Western Insurance Agency

**0417 871 567**